

# IT office move delivered to spec, ahead of schedule and with improved Wi-Fi



A case study by Cardonet UK IT Service

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## The background

Travellanda is a leading B2B accommodation wholesaler. Through cutting edge technology, it provides highly competitive wholesale rates on thousands of hotels worldwide. Cardonet has provided a complete managed service package for Travellanda since 2013.

Since Travellanda opened its doors in 2010, it has gone from strength to strength. The headquarters in London has moved four times and they now boast three offices globally, and a staff count that seems to increase each quarter. In the spring of 2017 Travellanda decided it was time to move from a serviced office to its own premises to accommodate ever-expanding departments.

## The challenge

It was vital that the busy team didn't have any downtime and could still work throughout the transition so Travellanda asked Cardonet to fully manage the tech side of the move. This meant planning and implementing the new cable infrastructure in the new office, building a new server, taking down the old office and re-installing all IT equipment in the new one; working to Travellanda's desk layout requirements.

## The solution

Conscious of the need for continuity and that relocations can be stressful, Cardonet's Director went the extra mile to ensure everything went smoothly, planning and managing all aspects of the

new office's IT. Our team of engineers were there at weekends and did some very early mornings in the new office.

*"I knew the team were super busy running the business – and they couldn't afford downtime - so I wanted to take a big chunk off their plate by planning, managing and executing the entire IT side of the move."* Maytal Daybush, UK IT Director

There had been recurrent issues with the internet in the previous managed building so the office move meant Cardonet could take on the management of the internet and improve it. Travellanda is a global business and they need a reliable 24x7 connection to support their clients – around the clock. Cardonet secured a good deal with an Internet Service Provider and set them up with a brand new network and security equipment. The end result is a cost-effective, reliable and secure network and vastly improved internet connectivity.

## The Results

The new IT setup was delivered to spec and ahead of schedule; the improved internet connection was the icing on the cake.

Even better for this successful business, the new infrastructure allows more room for continued growth because it is robust enough to support more users, more data and has more bandwidth.

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